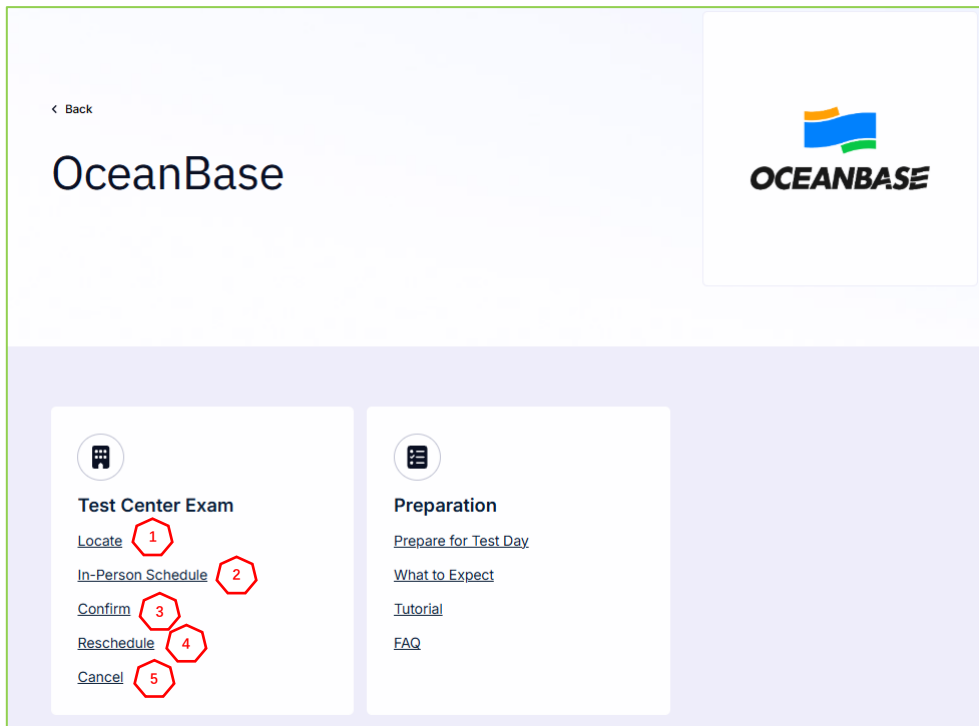


OceanBase Scheduling Guideline

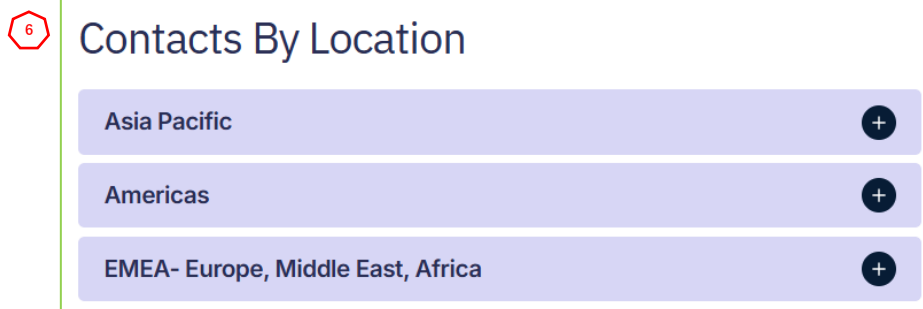
Updated date: Apr 18, 2025

Visit Website <https://www.prometric.com/exams/oceanbase>




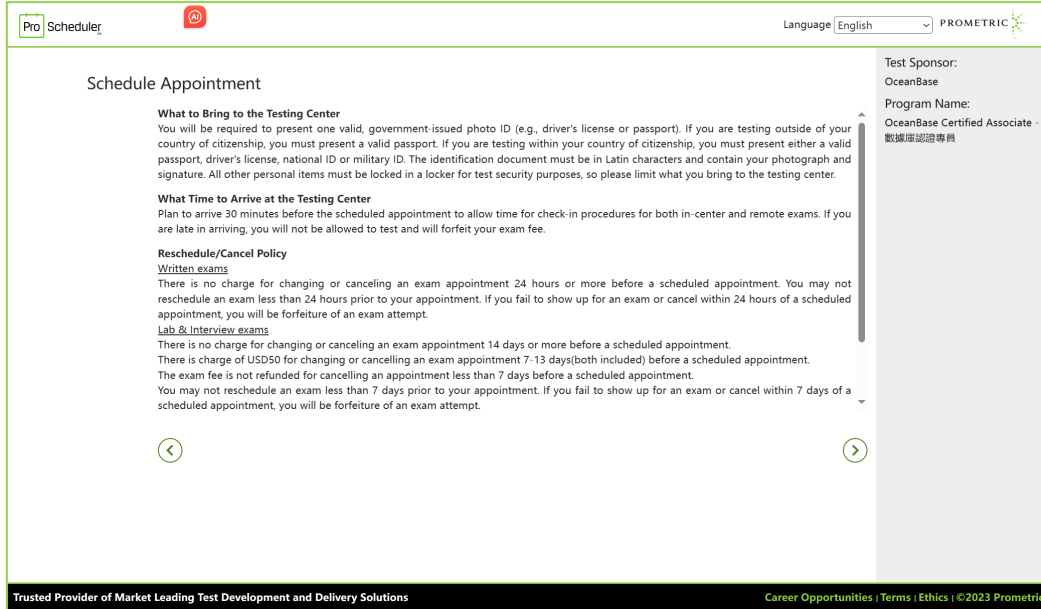
TEST CENTER EXAM: candidate takes exam at Prometric test center.


1. Locate: to find the seats availability
2. In-Person Schedule: to schedule an exam at test center
3. Confirm: to check the appointment details
4. Reschedule: to re-schedule appointment
5. Cancel: to cancel appointment
6. Contacts By Location: at the bottom of the page, please find the contact information



Schedule (applied to OBCA exam only)

1. Hit [In-Person Schedule](#), scroll down the bar, please read through carefully, especially for the reschedule/cancellation policy etc., hit 



Pro Scheduler  Language English PROMETRIC

Schedule Appointment


What to Bring to the Testing Center
You will be required to present one valid, government-issued photo ID (e.g., driver's license or passport). If you are testing outside of your country of citizenship, you must present a valid passport. If you are testing within your country of citizenship, you must present either a valid passport, driver's license, national ID or military ID. The identification document must be in Latin characters and contain your photograph and signature. All other personal items must be locked in a locker for test security purposes, so please limit what you bring to the testing center.

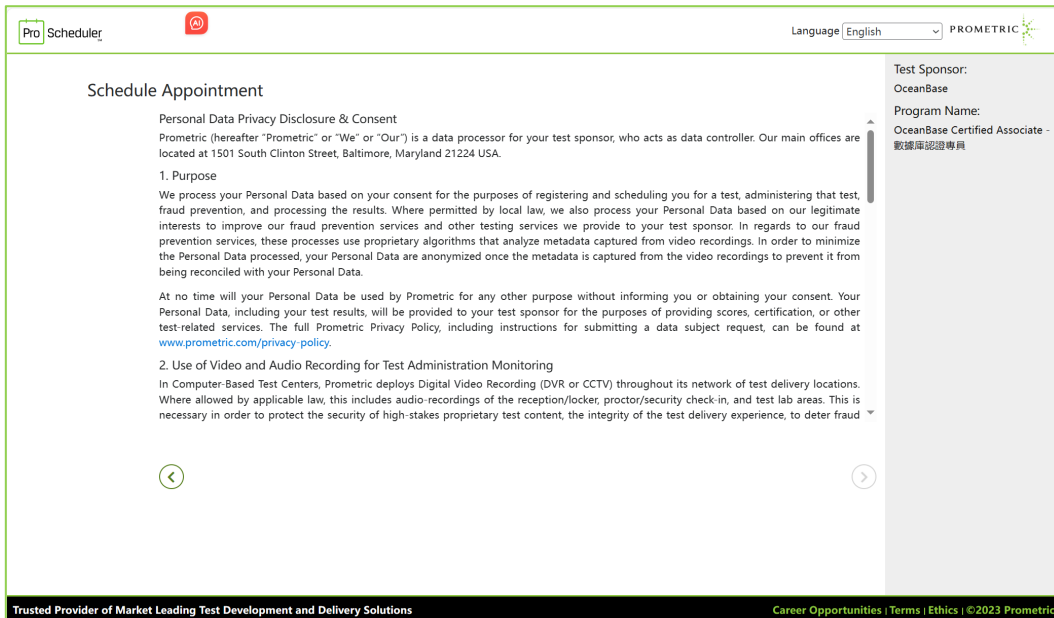
What Time to Arrive at the Testing Center
Plan to arrive 30 minutes before the scheduled appointment to allow time for check-in procedures for both in-center and remote exams. If you are late in arriving, you will not be allowed to test and will forfeit your exam fee.


Reschedule/Cancel Policy
Written exams
There is no charge for changing or canceling an exam appointment 24 hours or more before a scheduled appointment. You may not reschedule an exam less than 24 hours prior to your appointment. If you fail to show up for an exam or cancel within 24 hours of a scheduled appointment, you will be forfeiture of an exam attempt.
Lab & Interview exams
There is no charge for changing or canceling an exam appointment 14 days or more before a scheduled appointment. There is charge of USD50 for changing or cancelling an exam appointment 7-13 days(both included) before a scheduled appointment. The exam fee is not refunded for cancelling an appointment less than 7 days before a scheduled appointment. You may not reschedule an exam less than 7 days prior to your appointment. If you fail to show up for an exam or cancel within 7 days of a scheduled appointment, you will be forfeiture of an exam attempt.

Test Sponsor:
OceanBase
Program Name:
OceanBase Certified Associate -
數據庫認證專員

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2. Continue with 'Personal Data Privacy Disclosure & Consent', scroll down the bar to bottom, check for the confirmation, then hit 



Pro Scheduler  Language English PROMETRIC

Schedule Appointment

Personal Data Privacy Disclosure & Consent
Prometric (hereafter "Prometric" or "We" or "Our") is a data processor for your test sponsor, who acts as data controller. Our main offices are located at 1501 South Clinton Street, Baltimore, Maryland 21224 USA.

1. Purpose
We process your Personal Data based on your consent for the purposes of registering and scheduling you for a test, administering that test, fraud prevention, and processing the results. Where permitted by local law, we also process your Personal Data based on our legitimate interests to improve our fraud prevention services and other testing services we provide to your test sponsor. In regards to our fraud prevention services, these processes use proprietary algorithms that analyze metadata captured from video recordings. In order to minimize the Personal Data processed, your Personal Data are anonymized once the metadata is captured from the video recordings to prevent it from being reconciled with your Personal Data.

At no time will your Personal Data be used by Prometric for any other purpose without informing you or obtaining your consent. Your Personal Data, including your test results, will be provided to your test sponsor for the purposes of providing scores, certification, or other test-related services. The full Prometric Privacy Policy, including instructions for submitting a data subject request, can be found at www.prometric.com/privacy-policy.

2. Use of Video and Audio Recording for Test Administration Monitoring
In Computer-Based Test Centers, Prometric deploys Digital Video Recording (DVR or CCTV) throughout its network of test delivery locations. Where allowed by applicable law, this includes audio-recordings of the reception/locker, proctor/security check-in, and test lab areas. This is necessary in order to protect the security of high-stakes proprietary test content, the integrity of the test delivery experience, to deter fraud

Test Sponsor:
OceanBase
Program Name:
OceanBase Certified Associate -
數據庫認證專員

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Pro Scheduler Language English PROMETRIC

Schedule Appointment

As may be applicable by local law, you may request access, rectification, erasure, portability, restriction, or object to the processing of your Personal Data, or make inquiries, requests, complaints to your local supervisory authority, or withdraw consent related thereto by contacting your test sponsor during normal business hours. You may also submit a data Subject Access Request directly to Prometric at www.prometric.com/datasubjectrequests.

By proceeding to register and schedule your test today, you consent to the collection and processing of your Personal Data as described in this Personal Data Privacy Disclosure & Consent form. You acknowledge and agree to be monitored during the testing session in real time and recorded during the testing session. As such, you are also requested to remove any personal photos or other Personal Data of you or other individuals from your personal space so that no other Personal Data is inadvertently captured in the video recordings.

I confirm that I am of legal age in the jurisdiction of my official residence, or that I am the parent or guardian of the data subject and/or exam candidate, and that I am authorized to make the consent election required below regarding the collection and processing of Personal Data.

I consent to the collection and processing of my Personal Data as described in this Personal Data Privacy Disclosure & Consent form.

I consent to the onward transfer of my Personal Data to a third country as described in this Personal Data Privacy Disclosure & Consent form, the details of which are available [HERE](#).

Please contact your test sponsor if you do not consent to the collection, transfer, processing, use and storage of your Personal Data.

←
→

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3. Tick on 'Pre-approved Test Accommodations', hit 'No', (if Test accommodation needed, please contact OceanBase first), then hit →

Pro Scheduler Language English PROMETRIC

Schedule Appointment

Exam Selection

Pre-approved Testing Accommodations

Tests can be scheduled with additional accommodations such as assistive equipment or a separate room, but must be approved. If you require additional accommodations for your test please contact your Test Sponsor. If your Test Sponsor has not provided you with an eligibility number, please select 'No' and continue.

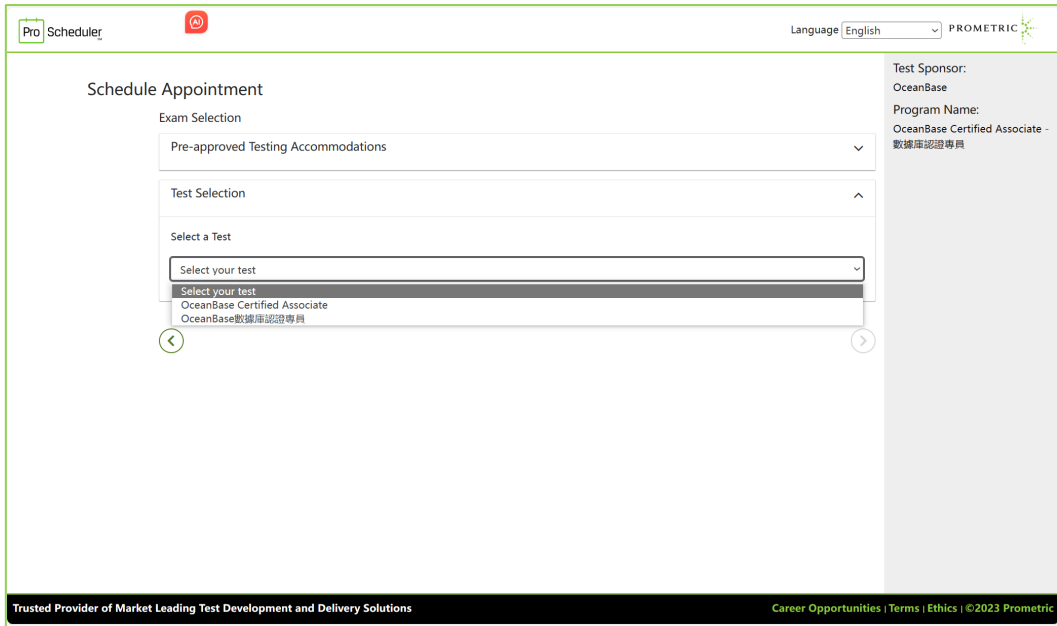
Are you pre-approved for testing accommodation(s) for the test you wish to schedule?

Yes No

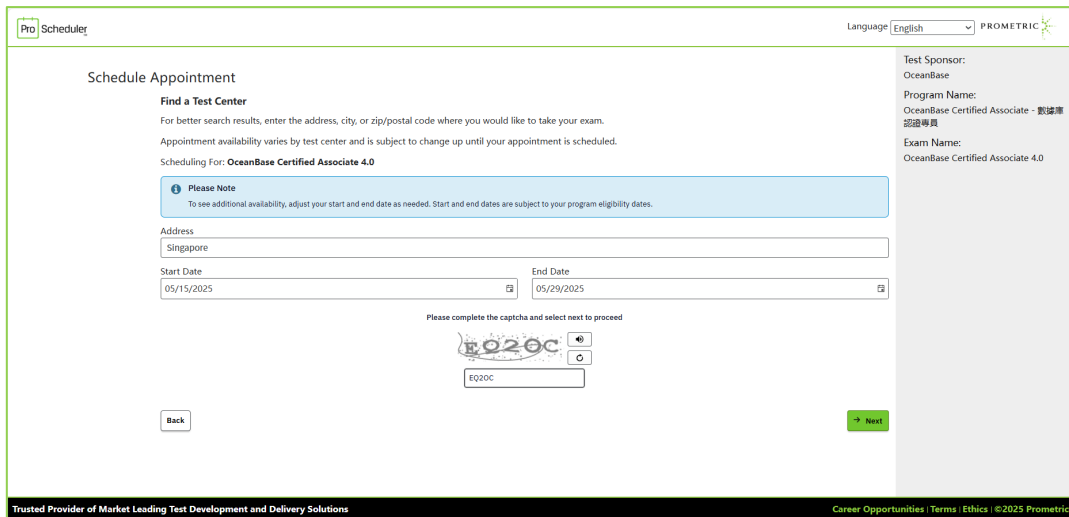
←
→

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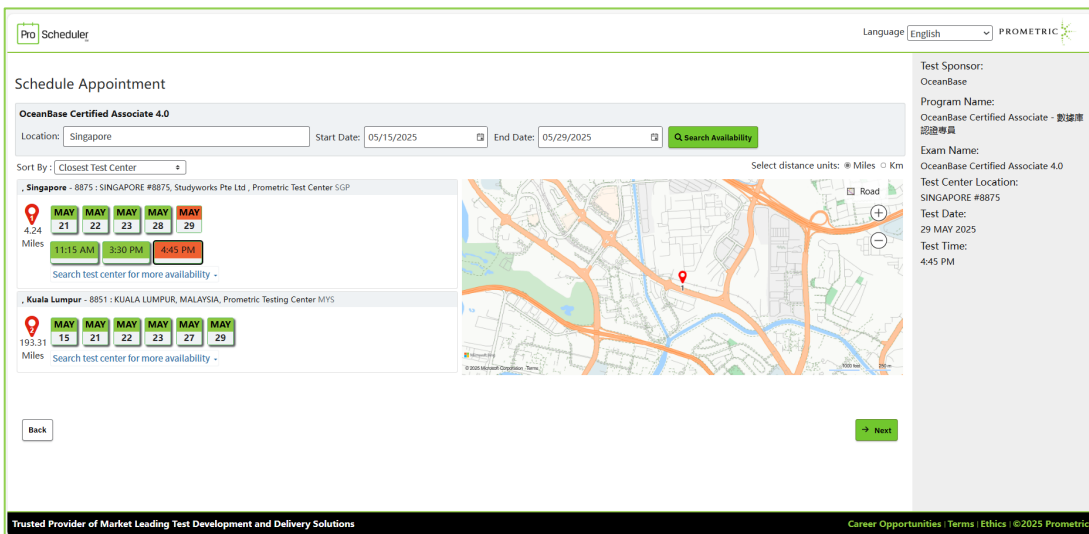
4. Select a Test from the dropdown list, then hit →



- Schedule Appointment, input the city where you are going to take your exam, and preferred exam start/end date, input the code, then hit 'Next'



- Select preferred exam date and time, then hit 'Next'



7. Sign off NDA, scroll down to the bottom, check on both of 'I consent xxx', then hit



PH Scheduler You have 14:21 minutes to complete your appointment.
Language [English] PROMETRIC

Schedule Appointment

Biometric Collection Disclosure & Consent

Biometrics

Where selected by your test sponsor and allowed by law, Prometric's Biometric Enabled Check-In System is designed to improve the security and integrity of the testing process in a way that protects test candidate privacy while ensuring test candidate identity. Prometric provides test sponsors with the option of collecting biometrics to verify identity in our computer-based test centers as well as via our remote-proctoring platform (ProProctor).

In our computer-based test centers the Biometric Enabled Check-In System converts a fingerprint image to a digital image which is used to confirm the identity of the individual testing on return from breaks and in future test events. In ProProctor during the image capture geometric measurements of facial characteristics are taken and checked against the individual sitting for the test to confirm identity of the test taker throughout the test. Both methods are employed for the purposes of identity verification, detection and prevention of fraud and misrepresentation, maintaining the integrity of the testing process, and improving the security of test centers.

A. Privacy Statement for Biometrics

1. How the Biometric Enabled Check-In System Works

a. Computer-based Test Centers (Fingerprints)

By placing the index finger on a scanner in a Prometric Test Center, the Biometric Enabled Check-In System equipment captures an image of the fingerprint and creates a digitized representation of the fingerprint (a 'template'). The fingerprint image and template are paired with other Personal Data provided to Prometric by the candidate (such as name and other identifying information), allowing Prometric to identify the candidate accurately during the testing process and over repeated testing sessions.

b. Remotely-Proctored Tests (Facial Recognition)

During the security check-in process in ProProctor a picture image is taken that employs measurements of the facial characteristics and assigns a template to the image. Over the course of the test the template is compared against the facial image of the candidate taking the test, and using the template will detect face present, no face present, multiple faces present, and/or wrong face present, allowing Prometric to identify the candidate accurately during the testing process.

2. Purposes and Uses for Biometric Data

Biometric data is solely used by Prometric to: (1) administer tests and verify a candidate's identity on an ongoing basis as they participate in present and future assessments; (2) pre-populate candidate credentials at most Prometric test center facilities consequently reducing the time required during the check-in process; (3) detect and prevent fraud and misrepresentation by unauthorized candidates; (4) maintain the integrity of the testing process; (5) improve security of test centers by detecting and preventing unauthorized access to secure areas and/or test content; and (6) as required by law for certain licensure programs.

3. Disclosures of Biometric Data

As a matter of policy, Prometric does not disclose biometric data to any third party. However, in the event of an investigation of cheating, unauthorized testing, or other misconduct, Prometric may disclose the biometric data to test sponsors or to law enforcement agencies and/or other third parties involved in the investigation of misconduct. Prometric will also disclose Personal Data, information and other records only in

Test Sponsor:
OceanBase

Program Name:
OceanBase Certified Associate - 数据库认证专员

Exam Name:
OceanBase Certified Associate

Test Center Location:
Remotely proctored

Test Date:
30 NOV 2023

Test Time:
9:45 AM Beijing, Chongqing, Hong Kong, Urumqi (GMT +8:00)

PH Scheduler You have 14:03 minutes to complete your appointment.
Language [English] PROMETRIC

Schedule Appointment

Biometric Collection Disclosure & Consent

Biometrics

Where selected by your test sponsor and allowed by law, Prometric's Biometric Enabled Check-In System is designed to improve the security and integrity of the testing process in a way that protects test candidate privacy while ensuring test candidate identity. Prometric provides test sponsors with the option of collecting biometrics to verify identity in our computer-based test centers as well as via our remote-proctoring platform (ProProctor).

In our computer-based test centers the Biometric Enabled Check-In System converts a fingerprint image to a digital image which is used to confirm the identity of the individual testing on return from breaks and in future test events. In ProProctor during the image capture geometric measurements of facial characteristics are taken and checked against the individual sitting for the test to confirm identity of the test taker throughout the test. Both methods are employed for the purposes of identity verification, detection and prevention of fraud and misrepresentation, maintaining the integrity of the testing process, and improving the security of test centers.

A. Privacy Statement for Biometrics

5. Security and Data Retention

Prometric shall at all times protect a candidate's Personal Data with operational, administrative, technical and physical security safeguards. Unless a candidate's personal data is being used in connection with an active security investigation for the test sponsor, Prometric on behalf of the test sponsor shall retain candidate data collected through the Biometric Check-In System in its secure data center, located either in the US or Germany depending on the location of the test candidate, and in accordance with the law in the jurisdiction in which the data was obtained, or for a maximum of five years from the date of the last assessment or the expiration of the purpose for which the candidate's data was collected, whichever time period is shorter. Biometric data collected via the ProProctor system is stored and secured in Microsoft Azure for a period of thirty (30) days, or as otherwise allowed by applicable law.

6. Data Processing

Prometric complies with all local privacy laws in the collection and processing of Personal Data or information, including biometric data such as fingerprint and facial recognition images. This includes but is not limited to, as required, providing disclosures on Prometric processes and procedures for the collection and processing of Personal Data, obtaining consent of the individual, and/or adherence to local Data Protection Laws in the regions where Prometric conducts business. Candidates are required to expressly consent to the collection, transfer and processing of Personal Data, including biometric data.

At any time you may request access, rectification, erasure, portability, restriction, or object to the processing of your Personal Data, or make inquiries, requests, complaints, or withdraw consent related thereto by completing a data subject request at www.prometric.com/datasubjectrequests. You are encouraged to consult the full Prometric Privacy Policy.

The collection, transfer, processing, use and storage of your Biometric Data is necessary to register, schedule and administer a test to you. Please contact your test sponsor if you do not consent to the collection, transfer, processing, use and storage of your Biometric Data.

I acknowledge that by checking "I consent" below that I am expressly consenting to the collection and processing of my Biometric Data, as required by my test sponsor, and that such consent is effective until and unless I affirmatively withdraw that consent in writing to my test sponsor or via www.prometric.com/datasubjectrequests.

Do You Consent to the collection, processing, use and storage of your Biometric Data?

I consent to the collection and processing of my Biometric Data as described in this Biometric Collection Disclosure & Consent form, the details of which are available [HERE](#).

I consent to the onward transfer of my Biometric Data to a third country as described in this Biometric Collection Disclosure & Consent form, the details of which are available [HERE](#).

Please contact your test sponsor if you do not consent to the collection, transfer, processing, use and storage of your Biometric Data.

Test Sponsor:
OceanBase

Program Name:
OceanBase Certified Associate - 数据库认证专员

Exam Name:
OceanBase Certified Associate

Test Center Location:
Remotely proctored

Test Date:
30 NOV 2023

Test Time:
9:45 AM Beijing, Chongqing, Hong Kong, Urumqi (GMT +8:00)

8. Profile: input personal information, all fields marked with '*' should be filled out, then hit



PH Scheduler You have 13:23 minutes to complete your appointment.
Language [English] PROMETRIC

Profile

The name used to schedule your appointment must exactly match the name shown on your identification. At a minimum, the identification must be a valid, government-issued ID that shows your name in the English alphabet, your signature and your photograph. Additional identification policies may apply. Please check with your sponsoring organization for details.

* Indicates required field

*** First (Given) Name**
demo

*** Last (Family) Name**
ztdemo

*** Email Address**
demo@abc.com

*** Validate Email**
demo@abc.com

*** Government ID**
123abc

*** Mobile Phone**
123456789

Test Sponsor:
OceanBase

Program Name:
OceanBase Certified Associate - 数据库认证专员

Exam Name:
OceanBase Certified Associate

Test Center Location:
Remotely proctored

Test Date:
30 NOV 2023

Test Time:
9:45 AM Beijing, Chongqing, Hong Kong, Urumqi (GMT +8:00)

9. Appointment Verification: double check exam related information, especially on exam name, date & time, and location, then hit 'Next'

Appointment Verification
Review the information below and confirm that it is accurate.

Personal Details
Name: demo zzde
Email: demo@hotmail.com

Appointment Details
MAY 29 SINGAPORE #8875 on Thu, 29 MAY 2025 (4:45 PM - 6:00 PM)
Exam: OceanBase Certified Associate 4.0
Studyworks Pte Ltd., Prometric Test Center, 26 Boon Lay Way, #01-85 Tradehub 21, Singapore, 609970, SGP
Total Duration: 1 hr, 15 min.

Payment Details

	Price
1. Exam: OceanBase Certified Associate 4.0 Exam fee:	\$180.00

Back Next

10. Payment: double check exam related information, especially on exam details, personal information.

If you have a voucher, please input voucher code, hit 'Apply', if you don't have a voucher, hit 'Next'

Payment

Confirm Appointment Details

Test Center Details	Exam Description	Price
Studyworks Pte Ltd., Prometric Test Center, 26 Boon Lay Way, #01-85 Tradehub 21, Singapore, 609970, SGP	OceanBase Certified Associate 4.0 Schedule Fee:	\$180.00

Appointment Details
29 MAY 2025 (4:45 PM - 6:00 PM)

Voucher
You may have been supplied with a voucher code, please add the code in field and select apply.
Voucher Code: Apply

By clicking the "Next" button below, you agree to all terms and conditions related to payments, reschedules, cancellations, refunds and other policies set forth by your sponsoring organization.

Important
If a payment is due, selecting "Next" will redirect you to our payment provider. Once the payment is complete, you will be returned here to confirm your appointment. Please do not close your browser window during this process.

Back Next

Option 1: Pay in CNY

Prometric LLC

Choose a currency:
 CN¥1,365.91 \$180.00
1 USD = 7.5884 CNY

TestCenter Schedule: CN¥1,365.91

Pay with card

Email:

Card information
 1234 1234 1234 1234
 / CVC

Cardholder name

Country or region
 China

Pay

Powered by stripe | Terms | Privacy

Option 2: Pay in USD

Prometric LLC

Choose a currency:

CNY¥1,365.91
\$180.00

Exchange rate and fees of your bank may apply

TestCenter Schedule \$180.00

Contact information

Email

Payment method

WeChat

Alipay

Card

Card information

1234 1234 1234 1234

MM / YY CVC

Cardholder name

Full name on card

Country or region

China

Pay

Powered by Terms Privacy

11. Appointment Summary: Appointment Confirmed.

Once the scheduling submitted successfully, the confirmation email will be sent to your registered email.

****Notes:** Please remember the 'Confirmation Number', which will be used for exam launch, reschedule or cancel if any.

Pro Scheduler
Language English PROMETRIC

Print Confirmation Receipt

Appointment Summary

✔ **Appointment Confirmed**
Confirmation Number: 888500002037100

✉ A confirmation email has been sent to demo@prometric.com

Personal Details

Name: demo zdemo
Email: demo@prometric.com

Appointment Details

	SINGAPORE #8875 on Thu, 29 MAY 2025 (4:45 PM - 6:00 PM)	Status: Scheduled
MAY	Exam: OceanBase Certified Associate 4.0	
29	Studyworks Pte Ltd, Prometric Test Center, 26 Boon Lay Way, #01-85 Tradehub 21, Singapore, 609970, SGP	

Total Duration: 1 hr, 15 min.

Payment Details

	Price
1. Exam: OceanBase Certified Associate 4.0	
Exam fee:	\$180.00

Test Sponsor: OceanBase

Program Name: OceanBase Certified Associate - 數據庫認證專員

Exam Name: OceanBase Certified Associate 4.0

Test Center Location: SINGAPORE #8875

Test Date: 29 MAY 2025

Test Time: 4:45 PM

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Reschedule/Cancel

Special Notes:

OBCA & OBCP Written Exam:

There is no charge for changing or canceling an exam appointment 24 hours or more before a scheduled appointment. You may not reschedule an exam less than 24 hours prior to your appointment. If you fail to show up for an exam or cancel within 24 hours of a scheduled appointment, you will be forfeiture of an exam attempt.

Lab & Interview exams

There is no charge for changing or canceling an exam appointment 14 days or more before a scheduled appointment.

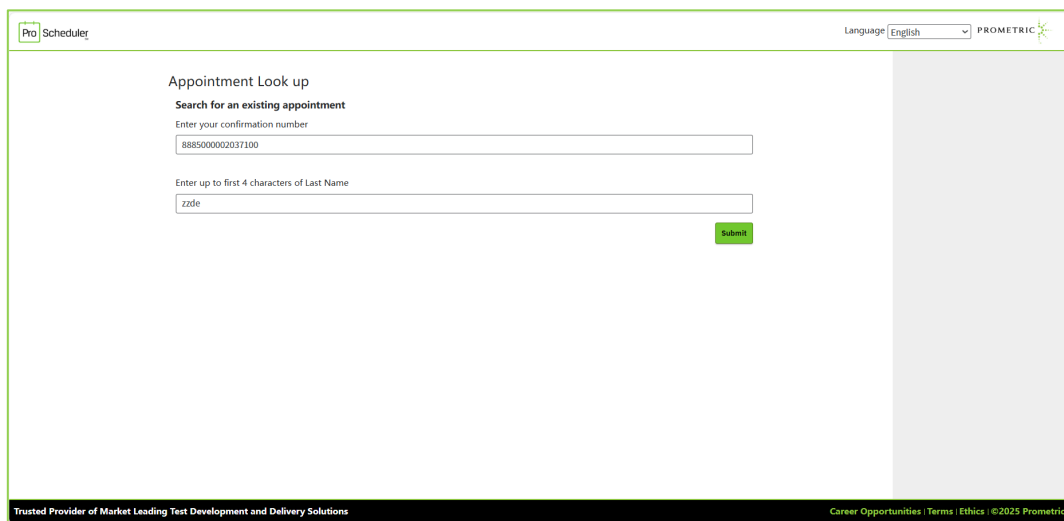
There is the fee of USD50 for changing or cancelling an exam appointment 7-13 days (both included) before a scheduled appointment.

The exam fee is not refunded for cancelling an appointment less than 7 days before a scheduled appointment.

You may not reschedule an exam less than 7 days prior to your appointment. If you fail to show up for an exam or cancel within 7 days of a scheduled appointment, you will be forfeiture of an exam attempt.

<Reschedule>

1. Hit [Reschedule](#), input confirmation number, and the first 4 characters of last name, then hit



The screenshot shows the 'Appointment Look up' section of the Prometric Scheduler interface. It includes a search form with two input fields: 'Enter your confirmation number' (containing '888500002037100') and 'Enter up to first 4 characters of Last Name' (containing 'zzde'). A green 'Submit' button is located below the second field. The interface also features a 'Pro Scheduler' logo, a language dropdown set to 'English', and the 'PROMETRIC' logo in the top right corner. The footer contains the text 'Trusted Provider of Market Leading Test Development and Delivery Solutions' and 'Career Opportunities | Terms | Ethics | ©2025 Prometric'.

2. Scheduled exam showed up, double check, if all correct, then hit 'Reschedule'

Pro Scheduler Language English PROMETRIC

Appointment Look up

Search for an existing appointment

Enter your confirmation number

Enter up to first 4 characters of Last Name

Exam Selection
 1 Result(s) Found.

MAY	SINGAPORE #8875 on Thu, 29 MAY 2025 (4:45 PM - 6:00 PM)	Status: Scheduled
------------	---	-------------------

29 Candidate Name: demo zzzdemo
 Exams: OceanBase Certified Associate 4.0
 Studyworks Pte Ltd., Prometric Test Center, 26 Boon Lay Way, #01-85 Tradehub 21, Singapore, 609970, SGP

Total Duration: 1 hr. 15 min.

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- The following steps are same as the steps of 5~9 in the section of scheduling an exam. Double confirm all the information, then hit 'Complete Appointment', then the completion of 'Reschedule'.

Pro Scheduler Language English PROMETRIC

You have 14:43 minutes to complete your appointment.

Appointment Verification

Review the information below and confirm that it is accurate. You must click the "Complete Appointment" button to schedule your appointment.

Personal Details
 Name: demo zzzdemo
 Email: chunying.lu@prometric.com

Appointment Details
MAY KUALA LUMPUR, MALAYSIA on Fri, 23 MAY 2025 (5:45 PM - 7:00 PM)
23 Exam: OceanBase Certified Associate 4.0
 Prometric Testing Center, Suite 2-1-04, Level 1, Wisma E&C, Kuala Lumpur, 50490, MYS

Total Duration: 1 hr. 15 min.

Payment Details

	Price
1. Exam: OceanBase Certified Associate 4.0	
Reschedule fee:	\$00.00

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<Cancel an Exam>

- Hit [Cancel](#), input confirmation number, and first 4 characters of last name, then hit

Pro Scheduler Language English PROMETRIC

Appointment Look up

Search for an existing appointment

Enter your confirmation number

Enter up to first 4 characters of Last Name

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- Scheduled exam showed up, double check all the information, hit 'Cancel'

Pro Scheduler Language English PROMETRIC

Appointment Look up

Search for an existing appointment

Enter your confirmation number

Enter up to first 4 characters of Last Name

Exam Selection
 1 Result(s) Found.

Testing Window: 31 JUL 2024 to 31 DEC 9999

MAY	KUALA LUMPUR, MALAYSIA on Fri, 23 MAY 2025 (5:45 PM - 7:00 PM)	Status: Scheduled
23	Candidate Name: demo zzzdemo Exam: OceanBase Certified Associate 4.0 Prometric Testing Center, Suite 2-1-04, Level 1, Wisma E&C, Kuala Lumpur, 50490, MYS	

Total Duration: 1 hr. 15 min.

In accordance with the policies and procedures set forth by your sponsoring organization, there may be a fee associated with cancelling your appointment. If there is a fee, you will be notified of the amount prior to providing a method of payment.

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3. Re-confirm all the information, then hit 'Yes, I want to cancel my appointment'

Pro Scheduler Language English PROMETRIC

Cancellation Verification

You are about to cancel the appointment listed below. You must select the 'Yes, I want to cancel my appointment' button below to complete the action. Depending upon the policies and procedures set forth by your sponsoring organization and their deadlines for cancellation, you may be required to reapply and pay appropriate fees to the sponsoring organization prior to scheduling a new appointment. Please contact your sponsoring organization for more information.

Personal Details
Name: demo zzzdemo
Email: ch...

Appointment Details

MAY	KUALA LUMPUR, MALAYSIA on Fri, 23 MAY 2025 (5:45 PM - 7:00 PM)	Status: Scheduled
23	Exam: OceanBase Certified Associate 4.0 Prometric Testing Center, Suite 2-1-04, Level 1, Wisma E&C, Kuala Lumpur, 50490, MYS	

Total Duration: 1 hr. 15 min.

Payment Details
 If a voucher was used, the voucher number will be reactivated if it has not expired.

	Price
1. Exam: OceanBase Certified Associate 4.0	
Cancel fee:	\$00.00
Cancel Refund:	-\$180.00

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4. Final confirmation on cancellation

Pro Scheduler Language English PROMETRIC

Appointment Summary

Your appointment has been cancelled for the following confirmation number(s)
888500002037100(OceanBase Certified Associate 4.0)

Personal Details
Name: demo zzzdemo
Email: ...

Appointment Details

MAY	KUALA LUMPUR, MALAYSIA on Fri, 23 MAY 2025 (5:45 PM - 7:00 PM)	Status: Cancelled
23	Exam: OceanBase Certified Associate 4.0 Prometric Testing Center, Suite 2-1-04, Level 1, Wisma E&C, Kuala Lumpur, 50490, MYS	

Payment Details
 If a voucher was used, the voucher number will be reactivated if it has not expired.

	Price
1. Exam: OceanBase Certified Associate 4.0	
Cancel fee:	\$00.00
Cancel Refund:	-\$180.00

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